

# FairWarning® Privacy Monitoring Solution Overview for Health Systems Operating in a Canadian Province

Trust but Verify®

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Nov-3-2008

## Some ID-theft schemes target Canada's health-care system

Pauline Tam reports:

Criminals are exploiting lax security in government databases to assume false identities and advantage of Canada's health-care system, warns a leading expert in identity fraud.

But such scams go largely unprosecuted because there is no concerted effort by government agencies to go after bogus health-care claimants, says former Edmonton police detective Joe Pendleton.

Pendleton, who helped uncover one of the country's most notorious identity-theft schemes, told an Ottawa conference of privacy experts Monday that existing federal and provincial privacy laws have hindered criminal investigations by keeping even the most basic patient health records

Read more on [Canada.com](#)

Posted under [Non-U.S. breaches](#)

Jan-29-2009

## Ca: B.C. doctor censured for article about soldier's death

A Vancouver Island doctor who wrote about operating on a dying Canadian soldier in Afghanistan has been censured by the B.C. College of Physicians and Surgeons for revealing intimate details about the patient.

Dr. Kevin Lee Patterson has admitted that he was guilty of unethical and unprofessional conduct with respect to breaching patient confidentiality, the college said in a news release Tuesday.

Read more in the [Vancouver Sun](#) and [The Province](#)

Posted under [News, Non-U.S.](#), [Non-U.S. breaches](#)

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Jan-18-2009

## Ca: Privacy concerns slowing research

It's a ghoulish fact that early medical research had to be conducted on stolen corpses. The problem in those days was a heightened sense of privacy about the human body.

Feelings ran so high that medical schools were forced to hire grave-robbers to provide anatomical specimens. Michelangelo ransacked morgues to carry out his physiology research. In the 1800s, Edinburgh University actually bought cadavers from the Burke and Hare murder gang.

That all sounds outlandish today. We wouldn't see a doctor for a variety of reasons. Or would we? It seems in fact that we do believe that when we see a doctor, what goes on is our own. We expect the record of our visit to remain

Read more on [Canada.com](#)

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Dec-3-2008

## Ca: Privacy boss raises health data concern

Warning - Alberta's privacy commissioner said this week that the province's new provincial health information act that will make it more difficult to access health information.

Under the proposed amendments to the legislation, from now on, doctors will be able to prevent their most sensitive medical information from being added to a patient's health record.

Read more in the [Calgary Herald](#)

Posted under [News, Non-U.S.](#)

Feb-18-2009

## Alberta to share medical information with foreign governments (commentary)

A concerned reader from Canada sent me this commentary with permission to post it:

Alberta's legislature has introduced amendments to the Public Health Act that allow the province's Chief Medical Officer to release personal medical information to the government of a foreign country or an agency of any of those governments for a range of purposes, including the general public interest.

The new law will require schools to disclose the detailed personal information of parents and sensitive medical information of students from contagious diseases to psychological conditions, STDs or addictions. From early childhood services programs onward, schools will have no option but to comply or face a \$500,000 penalty. Parents and students will have no way to opt out or to know that their family's personal medical information has been disclosed, or to whom.

The provisions seem destined to supersede (or invalidate) existing laws designed to protect private information from foreign powers and requiring individual consent before transferring personal information outside of Canada.

So while many Canadian Facebook users are incensed that the company might keep their personal information on file, few even know that their government is amassing even more sensitive information and preparing to exchange it with foreign governments, without any opportunity to know whose information is divulged, for what reason, or to object to it being disclosed.

The full text of amendments to the Public Health Act are contained in Bill 7 at <http://www.assembly.ab.ca/bills/2009/pdf/bill-007.pdf>

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Reactionary investigations  
Delayed, inconsistent incident discovery  
Manual, time consuming processes  
Audit logs in stove pipes



Healthcare information systems and applications

Windows Servers, Unix

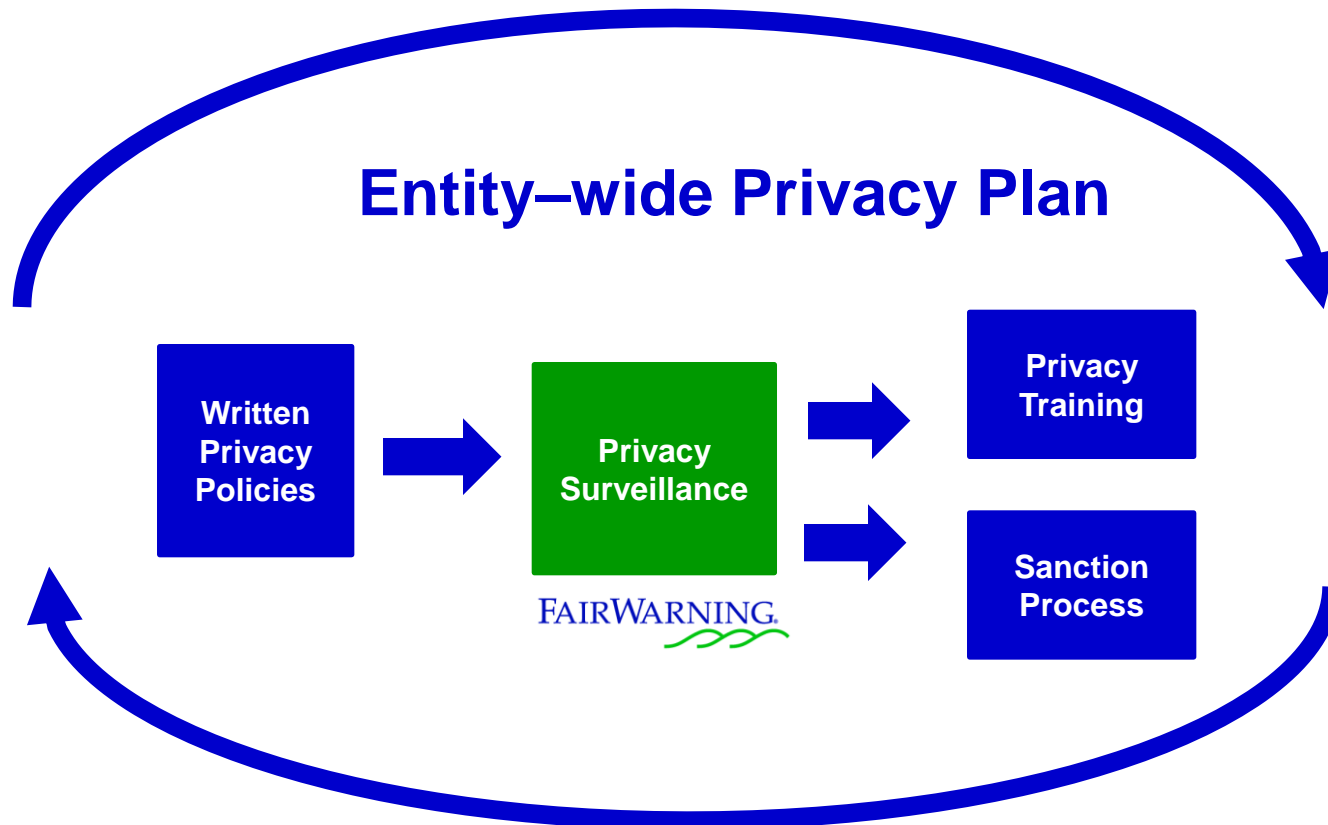
Single Sign On, PeopleSoft

VPN

- ✓ **Automates compliance processes**  
PIPEDA, Provincial Personal Health Information Acts
- ✓ **Streamlines incident investigation & reporting**
- ✓ **Proactive alerting with filtering**
- ✓ **Dozens of EHRs supported out-of-the-box**
- ✓ **Out-of-the-box, in-production, massive scale**



- Risk reduction by detecting, deterring EHR misuse as well as automating compliance processes
- Automation of Privacy Auditing / Compliance Processes
  - PIPEDA, Provincial Personal Health Information Acts
  - Top privacy offenders by individual identified
  - Top privacy offenders by department identified
  - All departments receive education on policies & capabilities
- Large ROI - 10X reduction in privacy audit review time
  - Reviews reduced from 5 days / week to ½ day / week
  - Personnel re-focused on training, education, research
  - Personnel re-focused on upcoming security projects



Re-enforced Culture of Privacy & Compliance

# FAIRWARNING® PRODUCT DEMONSTRATION

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